

EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	0	((call NEAR routing) NEAR strategy) and anticipation).clm.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/12/15 12:30
L2	321	(access\$9 NEAR7 (product \$2 NEAR2 service\$2)).clm.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/12/15 12:32
L3	2	((retriev\$9 NEAR customer) NEAR specific) NEAR information)).clm.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/12/15 12:33
L4	0	((retriev\$9 NEAR customer) NEAR specific) NEAR information) NEAR8 account)).clm.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/12/15 12:36
L5	0	((call NEAR routing) NEAR strategy) AND decid\$9).clm.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/12/15 12:37
L6	0	((call NEAR routing) NEAR strategy) NEAR8 decid\$9).clm.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/12/15 12:37
L7	0	((call NEAR routing) NEAR strategy) NEAR8 server).clm.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/12/15 12:38
L8	3	((routing NEAR2 signal) NEAR6 (interactive ADJ voice)) AND (plurality NEAR2 sites)).clm.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/12/15 12:40
L9	0	((input NEAR3 caller) NEAR4 (interactive ADJ voice)) NEAR5 ident\$9) NEAR25 pre-formed).clm.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/12/15 12:44

L10	0	1 and 2 and 3 and 4 and 5 and 6 and 7 and 8 and 9	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/12/15 12:45
L11	3	(((((database NEAR2 customer) NEAR specific) NEAR information) NEAR8 account)).clm.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/12/15 12:49
L12	0	(databse NEAR12 (product \$2 NEAR2 service\$2)).clm.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/12/15 12:51
L13	0	((((call NEAR routing) NEAR strategy) NEAR5 computer).clm.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/12/15 12:52
S1	1	"6714642".pn.	US-PGPUB; USPAT	OR	ON	2007/05/21 08:47
S2	5	"799712".ap.	US-PGPUB; USPAT	OR	ON	2007/05/17 14:43
S3	17	dhir.in.	US-PGPUB; USPAT	OR	ON	2007/05/17 14:44
S4	140905	"379"/\$.ccls. "455"/\$.ccls.	US-PGPUB; USPAT	OR	ON	2007/05/21 08:48
S5	36646	rout\$9 and call42 and product\$9 service\$9 and customer\$2 and purchase	US-PGPUB; USPAT	OR	ON	2007/05/21 08:58
S6	3293	S4 and S5	US-PGPUB; USPAT	OR	ON	2007/05/21 09:01
S7	593	379/265.02.ccls.	US-PGPUB; USPAT	OR	ON	2007/05/21 09:02
S8	100	S5 and S7	US-PGPUB; USPAT	OR	ON	2007/05/21 09:03
S9	64	S8 and @ad<="20021104"	US-PGPUB; USPAT	OR	ON	2007/05/21 09:07
S10	188160	"379"/\$.ccls. "455"/\$.ccls. "705"/\$.ccls.	US-PGPUB; USPAT	OR	ON	2007/05/21 09:08
S11	18353	S5 and S10	US-PGPUB; USPAT	OR	ON	2007/05/21 09:09
S12	1103	S11 and customer\$2.clm. and service\$2.clm. and product\$2.clm.	US-PGPUB; USPAT	OR	ON	2007/05/21 09:10
S13	34	S12 and (route\$9 with product\$2 with service\$2)	US-PGPUB; USPAT	OR	ON	2007/05/21 09:14
S14	19	S13 and @ad<="20021104"	US-PGPUB; USPAT	OR	ON	2007/05/21 09:42

S15	565	cross-selling	US-PGPUB; USPAT	OR	ON	2007/05/21 09:41
S16	385	S15 and S10	US-PGPUB; USPAT	OR	ON	2007/05/21 09:42
S17	197	S16 and @ad<="20021104"	US-PGPUB; USPAT	OR	ON	2007/05/21 09:49
S18	91	S17 and predict\$9	US-PGPUB; USPAT	OR	ON	2007/05/21 15:03
S19	42	S18 and (predict\$9 with customer\$2)	US-PGPUB; USPAT	OR	ON	2007/05/21 09:51
S20	17	("6175563" or "6301351" or "6311231" or "6327359" or "6330327" or "6038552" or "6301567" or "6513018" or "6597775" or "5878130" or "5898762" or "5917893" or "5974120" or "6049811" or "6134315" or "20020029154" or "20020049691") .pn.	US-PGPUB; USPAT	OR	ON	2007/05/21 11:14
S21	188160	"379"/\$.ccls. "455"/\$.ccls. "705"/\$.ccls.	US-PGPUB; USPAT	OR	ON	2007/05/21 15:04
S22	565	cross-selling	US-PGPUB; USPAT	OR	ON	2007/05/21 15:04
S23	385	S22 and S21	US-PGPUB; USPAT	OR	ON	2007/05/21 15:04
S24	197	S23 and @ad<="20021104"	US-PGPUB; USPAT	OR	ON	2007/05/22 07:30
S25	91	S24 and predict\$9	US-PGPUB; USPAT	OR	ON	2007/05/21 15:04
S26	20	S25 and (additional\$3 with product\$s with service\$2)	US-PGPUB; USPAT	OR	ON	2007/05/21 16:08
S27	7691	data adj mining	US-PGPUB; USPAT	OR	ON	2007/05/21 16:09
S28	1748	S27 and S21	US-PGPUB; USPAT	OR	ON	2007/05/21 16:09
S29	197	S28 and predict\$9.clm.	US-PGPUB; USPAT	OR	ON	2007/05/21 16:10
S30	0	S29 and @ad,="20040315"	US-PGPUB; USPAT	OR	ON	2007/05/21 16:11
S31	134	S29 and @ad<="20040315"	US-PGPUB; USPAT	OR	ON	2007/05/21 16:12
S32	4	S31 and cross-selling	US-PGPUB; USPAT	OR	ON	2007/05/21 16:12
S33	188334	"379"/\$.ccls. "455"/\$.ccls. "705"/\$.ccls.	US-PGPUB; USPAT	OR	ON	2007/05/22 07:31
S34	565	cross-selling	US-PGPUB; USPAT	OR	ON	2007/05/22 07:31

S35	385	S34 and S33	US-PGPUB; USPAT	OR	ON	2007/05/22 07:31
S36	197	S35 and @ad<="20021104"	US-PGPUB; USPAT	OR	ON	2007/05/22 07:31
S37	19	S36 and (rank\$9 with product\$2)	US-PGPUB; USPAT	OR	ON	2007/05/22 07:32
S38	0	10/799712	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/10 18:36
S39	8	pre-formed and (call NEAR routing)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/11 15:28
S40	0	pre-formed SAME (call NEAR routing)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/11 15:31
S41	231	predict\$9 SAME (call NEAR routing)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/11 15:32
S42	7	S41 and (cross-selling OR (cross NEAR selling))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/11 15:33
S43	13	S41 and proactive	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/11 15:49
S44	10	S43 and @ad<="20040315"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/11 15:49
S45	246	(predict\$9 OR pre-call) SAME (call NEAR routing)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/11 17:05
S46	7	S45 and (cross-selling OR (cross NEAR selling))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/11 17:06

S47	13	S45 and proactive	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/11 17:06
S48	13	S45 and (proactive OR pro-active)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/11 17:07
S49	2	S45 and (probability\$9 WITH (customer NEAR5 information))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/11 17:09
S50	397	379/265.1-265.13.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/11 17:12
S51	3	S50 and (probability\$9 WITH (customer NEAR5 information))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/11 17:13
S52	134	S50 and (predict\$9 OR pre-call OR pre-form\$9)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/11 17:21
S53	18	S50 and ((predict\$9 OR pre-call OR pre-form\$9) SAME (call NEAR routing))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/11 17:22
S54	15	S53 and @ad<="20040315"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/11 17:22
S55	994	((call NEAR1 rout\$9) NEAR4 customer) AND ((information OR data) NEAR4 (product OR service))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/11 17:36
S56	44	S55 and ((predict\$9 OR pre-call OR pre-form\$9) SAME (call NEAR routing))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/11 17:37

S57	34	S56 and @ad<="20040315"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/11 17:37
S58	3845	(call NEAR rout\$9) and (information NEAR8 (product OR service)) and (information NEAR5 customer)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/12 15:28
S59	99	S58 and (cross-sell OR cross- sell\$9)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/12 15:30
S60	46	S59 and @ad<="20040315"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/12 15:30

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